AL-ROUBY

CUSTOMS CLEARANCE & LOGISTICS

COMPANY PROFILE
2026

EGYPT · SUEZ · AIN SOKHNA · SINCE 1984

Customs clearance & logistics in Egypt.

From the documents to the release, at Egypt's ports, airports and economic zones. Two generations of customs experience, since 1984.



- PORT CUSTOMS CLEARANCE
- ACI & NAFEZA SUPPORT
- PRE-SHIPMENT DOCUMENT REVIEW

al-rouby.com

Experience passed down, since 1984.

Al Rouby Customs Clearance & Logistics is an Egyptian customs brokerage based in Ain Sokhna, Suez. Mohamed Al Rouby founded it in 1984 at Port Tawfik, Suez.

The work grew from Port Tawfik to Adabiya and Ain Sokhna, and from paper procedures to digital systems such as NAFEZA and ACI. Customs clearance grew into freight coordination, document review before arrival and inland transport to the client's door.

Today the second generation, Mustafa and Moharram Al Rouby, lead the company as co-managing directors, with the founder at their side as senior advisor. Our clients are importers, exporters, manufacturers, freight forwarders and investors working with the Egyptian market.

Watch our story
89-second film

1984
Founded at Port Tawfik, Suez

Adabiya
The work grows along the Gulf of Suez

Ain Sokhna
One of Egypt's key Red Sea gateways

Digital
From paper to NAFEZA, ACI and CargoX

Today
Office in TEDA, Ain Sokhna. The second generation leads

LEADERSHIP

TWO GENERATIONS



Mohamed Al Rouby
FOUNDER & SENIOR ADVISOR



Mustafa Al Rouby
CO-MANAGING DIRECTOR



Moharram Al Rouby
CO-MANAGING DIRECTOR

02 · AT A GLANCE

Al-Rouby in numbers

OUR ROOTS

1984 Founded at Port Tawfik, Suez	**40+** Years in Egyptian customs	**2** Generations leading the company

RESULTS FROM OUR FILES

$300K+ Saved for two textile manufacturers in two years	**50%** Demurrage cut on two delayed shipments, from $54,000 to $27,000	**3 days** Average clearance on recurring fabric imports



Mohamed Al Rouby (centre), founder and senior advisor, with Mustafa (left) and Moharram Al Rouby (right), co-managing directors.

03 · WHO WE HELP

Four kinds of clients. One file, checked before it moves.

ARCU 198401 — Importers

Importers and companies in Egypt

You buy from abroad and need your goods released and delivered on time.

- We review your documents and HS codes before the goods ship
- We prepare the ACI request on NAFEZA with your authorisation
- We clear the cargo and follow inspection and release
- We coordinate delivery to your warehouse or factory

al-rouby.com · Clearance for importers

ARCU 198402 — Exporters

Exporters and suppliers outside Egypt

You sell to a buyer in Egypt, and your documents must match Egypt's ACI rules.

- We explain the CargoX steps to your export team
- We check your invoice and packing list against the ACI request
- We make sure the ACID is on every document before loading
- We work with your buyer and your forwarder

al-rouby.com · ACI & NAFEZA support

ARCU 198403 — Forwarders

Freight forwarders and shipping agents

You need a customs partner you can rely on at the Egyptian end.

- We check the documents and the ACID before the cargo loads
- We clear the shipment at the port or airport
- We follow inspection, release and inland delivery
- We work at Egypt's main sea ports and Cairo Airport

al-rouby.com · Customs brokerage

ARCU 198404 — Investors

Investors and factories in SCZone and free zones

You import machinery, production lines and raw materials for a zone project.

- We plan the zone procedures and timing before the cargo moves
- We clear equipment, production lines and inputs
- We coordinate delivery to your site
- We are based in Ain Sokhna, inside the SCZone area

al-rouby.com · Suez Canal Economic Zone

Customs first. Everything around it, coordinated.

01 Port customs clearance

We prepare the customs declaration, follow inspection, settle duties and taxes, and obtain the release, at the port, the airport or the zone. Our clearance team takes over the same file that was checked before loading, so nothing is lost between hand-offs.

DECLARATIONS · INSPECTION · DUTIES & TAXES · RELEASE

READ MORE

02 ACI, ACID & NAFEZA support

With the importer's authorisation we prepare the ACI request on NAFEZA, get the 19-digit ACID before the goods are loaded, and align the supplier's CargoX documents with it. Since 1 January 2026 this applies to air cargo too.

NAFEZA · ACID · CARGOX · SEA & AIR

READ MORE

03 Pre-shipment document review & consulting

We compare the invoice, packing list, B/L or AWB and the ACI data before loading, review HS codes and permits, and tell you exactly what to correct while it is still cheap to fix. Drafts are enough to start.

DOCUMENT CHECK · HS CODES · PERMITS · DUTY GUIDANCE

READ MORE

ALSO FROM AL-ROUBY

COORDINATED AROUND YOUR CLEARANCE

Freight forwarding
Sea, air and road freight coordination

Inland transport
Port-to-factory delivery inside Egypt

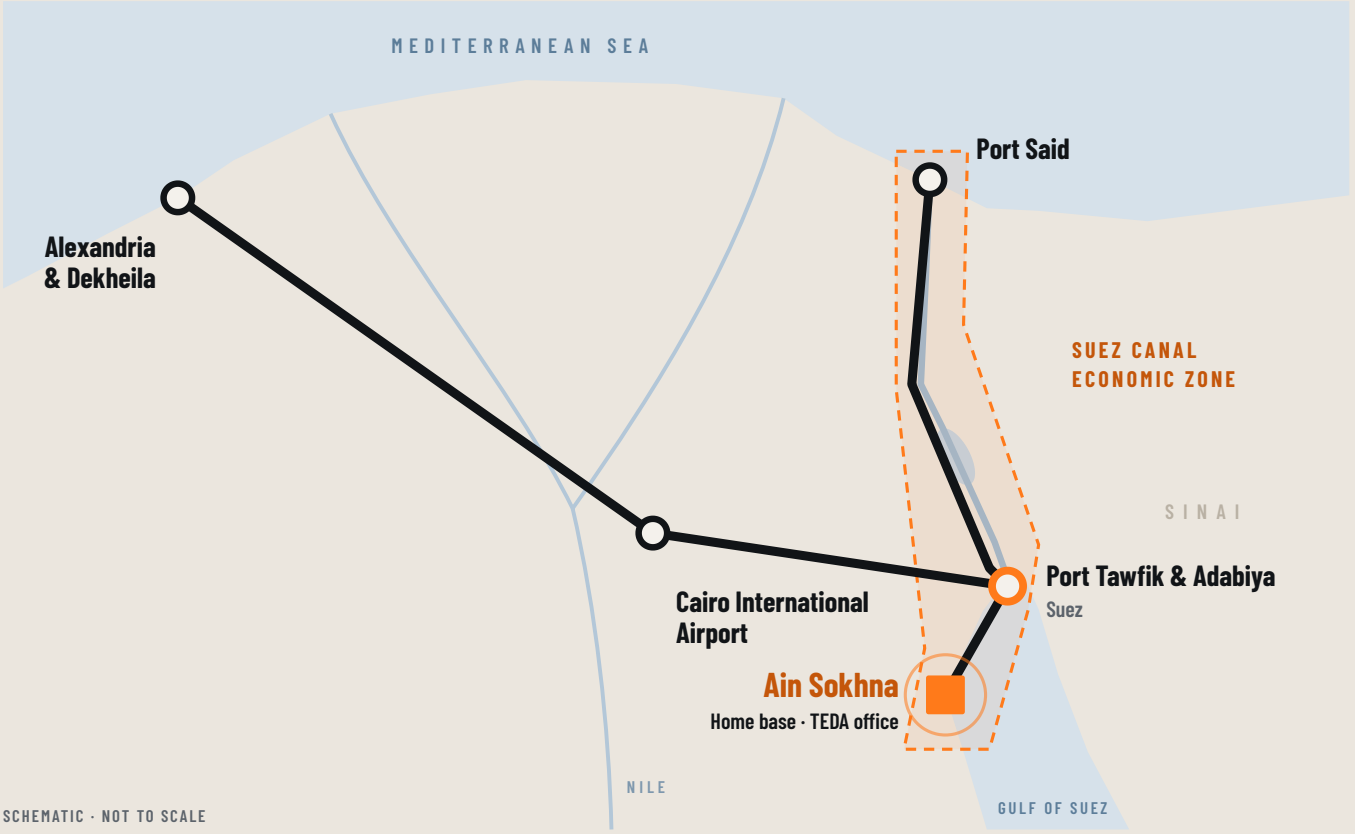
Export clearance
Customs procedures for goods leaving Egypt

Air cargo
Clearance at Cairo International Airport

Import support
Approvals and requirements before you import

Customs consulting
HS codes, duties and import rules

Rooted in Suez and Ain Sokhna. Working across Egypt's gateways.



SCHEMATIC · NOT TO SCALE

GATEWAY	CARGO	AL-ROUBY
Ain Sokhna Port	Sea · FCL & LCL	■ Home base
Port Tawfik & Adabiya, Suez	Sea	■ Home base
TEDA Suez & SCZone Sokhna	Zone cargo	■ Home base
Alexandria & Dekheila	Sea	○ We coordinate
Port Said	Sea	○ We coordinate
Cairo International Airport	Air	○ We coordinate

We also coordinate shipments through other Egyptian ports, airports and customs centres, as the shipment needs.

CARGO WE KNOW

COMMERCIAL & INDUSTRIAL

- Industrial machinery & production lines
- Raw materials & manufacturing inputs
- Plastic sheets & films
- Textiles & fabrics

Requirements vary with the HS code, the goods, the country of origin, the import regime and current Egyptian regulations.

How your shipment moves with us

STEP 01

Documents & HS code

We review the shipping documents and the classification of the cargo while they can still be changed.

STEP 02

ACI filing before loading

The ACI request is filed on NAFEZA and the 19-digit ACID is issued before the cargo is loaded.

STEP 03

Cargo arrives

The shipment reaches the Egyptian port or airport and we file the customs declaration.

STEP 04

Inspection & duties

We follow the customs inspection and settle the duties and taxes that apply.

STEP 05

Release

We obtain the customs release for your cargo.

STEP 06

Inland delivery

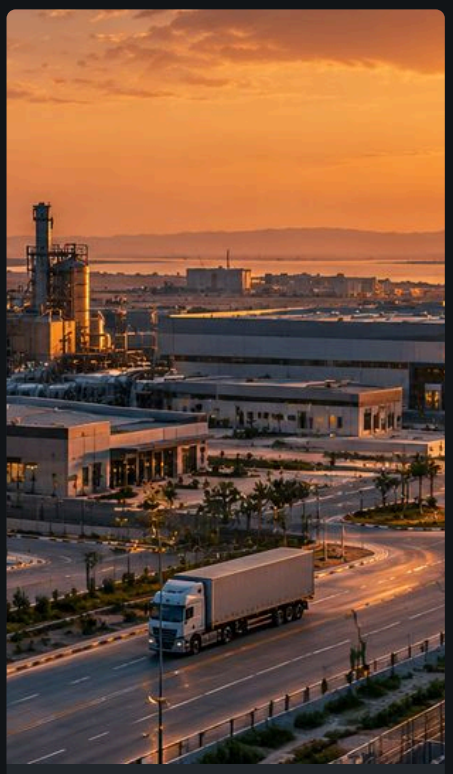
We coordinate the journey to your warehouse or factory.

What we need from you first

- A short description of the cargo
- Where it ships from, and the Egyptian port or airport
- The shipment timing
- Any draft documents: invoice, packing list, B/L or AWB

The earlier the better: contact us while the documents can still be corrected, ideally before booking.

Request a quote
The form on our website



From the port to your warehouse or factory: we coordinate the last step too.

A typical sea-import sequence. The exact steps depend on the cargo and the import regime.

Egypt's customs check starts before your cargo sails.

Every sea shipment to Egypt has needed Advance Cargo Information (ACI) since October 2021, and air cargo since 1 January 2026. The importer requests a 19-digit ACID on NAFEZA before the goods are loaded, and the ACID must appear on the shipping documents.

48 h
For sea cargo, the ACI data is due at least 48 hours before shipment from the export country.

19 digits
The ACID must be printed on the commercial invoice and on the bill of lading or air waybill.

No ACID
An ACID cannot be obtained after the goods have been shipped. This is the one mistake that cannot be fixed later.

AL-ROUBY CHECKS THE FILE HERE, BEFORE LOADING

Deal agreed
Goods, values and parties are fixed

ACI request
Filed on NAFEZA by the importer or its broker

ACID issued
19 digits, sent to the exporter

Documents
ACID on the invoice and B/L; uploaded on CargoX

Loading
Sea cargo: ACI data at least 48 h before

Arrival
Clearance uses the same ACI file

WHO	WORKS ON	DOES
Importer in Egypt	NAFEZA	Requests the ACID, or authorises a customs broker to do it, and accepts the exporter's documents
Foreign exporter	CargoX	Registers once, prints the ACID on the invoice and uploads the final shipping documents
Al-Rouby, customs broker	NAFEZA, with authorisation	Files the ACI request, checks every document against it before loading, and clears the cargo on arrival
Carrier	B/L, AWB, manifest	Shows the ACID on the transport documents

Mistakes we catch before they reach the port

- The ACID missing from the B/L or AWB, or one digit different
- Values, quantities or HS codes that differ from the ACI request
- A trading name on one document and the legal name on another
- Goods shipped before the ACID exists

Our full ACI guide
Rules, roles and deadlines, with official sources

Sources: NAFEZA advance cargo information pages; Egyptian Customs Authority ACI questions and answers; CargoX.

Real shipments. Real problems solved.

01 IMPORT CLIENT · TWO SHIPMENTS · EGYPT

$27,000 saved through demurrage negotiation

50%
LESS DEMURRAGE

THE PROBLEM

Two import shipments were delayed by government approval procedures, and container demurrage built up to $54,000.

WHAT WE DID

We negotiated directly with the shipping line, presented the regulatory reasons for the delays and secured a conditional 50% reduction. We completed customs clearance before the agreed deadline.

THE RESULT

Both shipments were released. Demurrage fell from $54,000 to $27,000, saving the client **$27,000 (50%)**.

02 TEXTILE MANUFACTURERS · FABRIC IMPORTS · EGYPT

Over $300,000 saved in import costs

$300K+
SAVED IN TWO YEARS

THE PROBLEM

Two textile manufacturers faced a high assessment rate of $5.50 per kg on their recurring fabric imports, which raised their operating costs.

WHAT WE DID

We reviewed the customs classification and the laboratory assessments, coordinated with the relevant authorities and secured a revised rate of $4.75 per kg. We also standardised the clearance process.

THE RESULT

Over $300,000 saved across more than 150 shipments in two years, with clearance averaging three days.

03 INDUSTRIAL IMPORTER · EQUIPMENT · EGYPT

A new-or-used equipment dispute, resolved

$46K
OF EQUIPMENT RELEASED

THE PROBLEM

Two shipments of industrial equipment worth about $46,000 were held after customs questioned whether the machinery was new or used.

WHAT WE DID

We prepared the supporting technical documents and escalated the case to the Ministry of Trade and Industry for an official clarification of the equipment's condition.

THE RESULT

The equipment was **confirmed as new** and both shipments were released. The clarification also helped prevent similar delays on later imports.

Client names are left out to protect their privacy.



Moharram (left) and Mustafa Al Rouby, co-managing directors

09 · WHY AL-ROUBY

Why clients work with us

01 40+ years in Egyptian customs

Since 1984, from Port Tawfik to Adabiya and Ain Sokhna. We have seen the rules change, and we change with them.

02 Two generations, one standard

The founder still advises. The second generation runs the work day to day.

03 We check before it moves

Most port problems start in the documents. We find them before loading, while they are cheap to fix.

04 Digital from start to release

NAFEZA, ACI and CargoX are our daily work, not new rules we are still learning.

05 One file, end to end

The team that checks your documents before loading clears the same file at the port.

06 At the gateway

Our office is in TEDA, Ain Sokhna, at one of Egypt's key Red Sea gateways.

> **Ports change. Technology changes. Experience is passed down, since 1984.**

Send us your shipment. We'll tell you what it needs.

1

Send the basics

The cargo, where it ships from, the Egyptian port or airport, the timing and any draft documents. By WhatsApp, email or the quote form.

2

We review the file

We reply with the route, the requirements for your goods and the next steps, including anything to correct before loading.

3

We take it to release

Once you confirm, we handle the file from the documents to the customs release and the delivery.

Documents to have ready

- [ ] Commercial invoice (a draft is fine)
- [ ] Packing list
- [ ] Bill of lading or air waybill, or the booking details
- [ ] Certificate of origin, where required
- [ ] The ACID, if it has been issued
- [ ] Any import approval or permit the goods need
- [ ] The importer's details in Egypt
- [ ] Container numbers and sizes, or the AWB number, with the ETA

SEND IT TO US

SUNDAY TO THURSDAY · 10:00 TO 16:00 EGYPT TIME

PHONE & WHATSAPP

+20 100 062 8855

Send the basics and any drafts

EMAIL

info@al-rouby.com

Attach the invoice and packing list

QUOTE FORM

al-rouby.com

A short form on our website

Company registration and licence documents are available on request for supplier registration and tenders.

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CUSTOMS CLEARANCE & LOGISTICS

CUSTOMS CLEARANCE & LOGISTICS IN EGYPT · SINCE 1984

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LINKEDIN

Al-Rouby Logistics

linkedin.com/company/al-rouby-logistics

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